Patient and Visitor Violence

Violence in healthcare facilities is relatively rare, but it’s documented in all care environments. Patient/Visitor-on-Worker, or “Type II” workplace violence, negatively impacts staff satisfaction and retention as well as causing physical and psychological harm. Training initiatives can help prevent violence against healthcare workers and reduce consequences when it does occur. For more articles on this topic, please contact Werner Medical Library.


Bibliography by Rachel Becker, MLIS

Werner Medical Library
1425 Portland Ave
Rochester NY 14621
(585) 922-4743
wernerlibrary.org

Consumer Health Information
922-WELL (922-9355)
wernerlibrary.org/wellness

Help us test drug info databases! The Library is running trial versions of Micromedex and Clinical Pharmacology until the end of August. Contact WML Director Beth Mamo to be part of the tests!

Summer Hours:
Monday – Thursday: 8 AM to 9 PM
Friday: 8 AM to 6 PM
Saturday/Sunday: Closed (RGH ID badge swipe access for clinical staff)