

Health Advocacy

Health advocacy is a confidential, comprehensive, time-saving resource that will help you better understand and maximize your healthcare benefits. Our wide-ranging services assist you in managing and resolving health issues for you and your family.



- Our experienced professionals will help you navigate through the healthcare system. Your personal Health Advocate will always be sensitive to your confidential needs.



- Health advocacy will explain your benefit plan and assist you with coverage issues and appealing denied claims, and research or resolve medical billing issues.



- Benefit information and support, along with special services such as: Claims Assistance, Benefit Coverage Verification, ID Cards, Prescription Drug Coverage Questions, Appeals, HSA Questions, Health Benefit Education, and Provider Research.

Available to you and your eligible family members!

1.800.327.2255 | Log-on at www.nexgeneap.com | Mobile app: **BalanceBenefits**